



Quality  
Devices  
Finland

[www.quality-devices.fi](http://www.quality-devices.fi)

**Privacy Policy**

Updated: 09.10.19

## Privacy policy

As a responsible actor, we ensure that your personal data is handled appropriately and with respect for your privacy. On this page we will explain in more detail how we process personal data collected in our customer registers.

We may make changes to this privacy statement from time to time by updating the new version of the privacy statement to our website.

### 1. Controller and contact person

Quality Devices Finland Oy  
Business ID: 0897272-8  
Lähdekuja 9  
08150 Lohja

Contact person in relation to the Customer Register:

Quality Devices Finland Oy / Matti Pönkkä  
Lähdekuja 9  
08150 Lohja  
[matti.ponkka@quality-devices.fi](mailto:matti.ponkka@quality-devices.fi)

### 2. For what purposes do we process your personal data?

In addition to processing your personal data to enforce the customer agreement, we may process your personal data to enforce our legitimate interest. We process personal data only for pre-defined purposes, such as:

- Customer Relationship Management and development
- Project Management
- Marketing and customer acquisition
- Business and customer service development

We never use personaldata for automated decision making or profiling.

### 3. What data do we process and where does the information come from?



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In connection with our customer register, we process the following personal data:

- Basic information such as name, address, email address, telephone number and information about the registered employer, status or tasks in the organization
- Customer information, such as contracts, offers, project information, and information about purchased products or services ;
- Billing and payment information
- Information on communication, including customer service measures and information on possible marketing measures and visits.

The above-mentioned personal data we receive primarily from the data subject itself or representing organization, for example in connection with customer agreement conclusion or invoicing. In addition, we may collect personal data from credit information companies, contact information service providers or publicly available sources such as public websites.

### 4. Who do we transfer or disclose your personal data to?

In the event of our external processing of personal data to a third party, we guarantee, through contractual arrangements, that your personal data will be processed in accordance with applicable data protection legislation and otherwise appropriately.

As a rule, your personal data is not disclosed outside Quality Devices Finland Oy. However, we may occasionally disclose your personal data to our partners who are in direct contact with the customer relationship or project.

Your data will not be transferred outside the EU or the European Economic Area.

### 5. How long will we process your personal data?

As a rule, we process your personal data for as long as the account is valid or is necessary to guarantee good customer service in the future.

### 6. Your rights

As a registered person, you have the right to **inspect** the data stored in our customer registers for yourself and to request **rectification or erasure** of inaccurate data. You may also **withdraw**



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**your consent** to the processing of your personal data to the extent that we process your personal data based on your consent.

You also have the right to **object** or request **restriction** of processing of your data and to **complain** about the processing of personal data to a supervisory authority.

You may submit all requests and requirements relating to the foregoing rights in person or in writing to the customer register contact mentioned at the beginning of the leaflet.